CONTACT INFO

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CV

BACK TO TOP

CV ID: 75600049 CV Headline: 18 years of computer, net, broadcast, business and design experience.

OBJECTIVE:

Senior project manager responsible for development of interactive digital TV networks.

Eighteen years computer and broadcast experience and a strong business background with some of the world's leading companies. Instinctive knowledge of relevant computer, network and broadcast technologies and quality approach combined with lateral problem solving. Developer of real-time, full availability, secure computer systems that increase productivity, reduce staff, control support costs and meet customer requirements first time. Excellent planning skills, creative understanding, usability knowledge and technological foresight.

EXPERIENCE:

10/2005 - Present UK Free TV UK

Industry: Charity/Non-profit

Journalist/Programmer (part time)

Attend industry conferences (IPPR, Edinburgh TV festival), write articles and program web applications. This includes a Freeview reception prediction mathematical model with interactive maps. Contributed to Broadcast.

Implemented features such as RSS and Blogging. See http://www.ukfree.tv/

1/2002 - Present Career break - Various UK, Portugal

freelance projects

Industry: Internet/E-Commerce/New Media

Web consultant

Antidote vinyl – full function on-line shop implementation. http://www.antidotevinyl.com/

Channel Digitek – promotional site for Digitek, includes content management, content streaming, and contact management. http://www.channeldigitek.com/

Subliminal Sounds – set-up of audio rental and service company in Lisbon, Portugal.

Other web-projects: Carbar (www.carbar.co.uk), CentreUnfair (bnb.bpweb.net/centerunfare).

(This time also includes other travel in Spain, Greece, Germany, Morocco, France, UK and Holland)

6/2001 - 6/2002 Clockwork Web London, UK

Industry: Internet/E-Commerce/New Media

Senior technical consultant

Analysed requirements then constructed and presented bid to Yorkshire Electricity/Seeboard for large-scale consumer customer service system. Recruited programming team to work with graphic designers and customers. Worked with all levels in the company to help win business and ensure delivery.

 \cdot Investigated business model and devised full-service web-based customer site for merging UK electricity companies, liaising with KPMG, Microsoft, Compaq, company employees and senior management whilst managing graphic design team

3/2000 - 12/2001 Tag4 Brighton, UK

Industry: Internet/E-Commerce/New Media

Project manager

· Wrote for Digital Interactive Television Group the technical concepts documents, the technology and security policies for Avago interactive (open-tv) TV channel to help achieve the launch timescale and budget. Researched the statistical model to understand the risks for various interactive betting games.

9/1996 - 9/2001 Internetwork Intelligence Brighton

Ltd

Industry: IT- Software Systems & Design

Director

Projects included BroadcastView (secure web-based customer service system), BEST (employee quality promotion project), Millennium compliance projects (full replacement of computer system in customer premises), Service Handbook (on-line sales/compliance documentation), Programming consultancy (network architecture, SQL)

- \cdot Responsible for overhauling "customer switching" system, to ensure millennium compliance. Provided the 30 customers (such as the BBC, BSkyB, CNN) 1200% speed improvements (and Windows 98) in their master control rooms in four weeks.
- \cdot Formulated and supervised the BT website design and contents in conjunction with the marketing team. Produced and analysed management statistics showing traffic growth.
- \cdot Provided usability advice that improved BT Talk 21 email service for both Internet and digital TV versions of the service, and for BT Openworld portal.
- \cdot Hired, supervised and developed skills of "New Deal" trainees, including one with an established career as head of video and animation for award-winning UK new-media agency.
- \cdot Improved and expanded ON digital Plymouth call-centre networks and established new team to strengthen support for operators.

12/1995 - 9/1996 BT Broadcast Services 125 Shaftesbury Avenue, London WC2H 8BE

Industry: Telecommunications/Wireless

Special projects manager

Presented with "BT Award for Quality" in 1996.

Several local awards for outstanding work.

Management on live demonstration in Las Vegas (using first transatlantic 45Mb/s ATM link) of BT interactive television, network booking and switching systems; over-night upgrade of BT Tower PCs; management of infrastructure changes at BT Tower; specifications for LAN/WAN for business relocation; coaching of staff on network analysis and design. I have also been evaluating Windows 95 for business use and provide day-to-day advice and constancy to board members.

Designed and oversaw major change to LAN at BT Tower to switched Ethernet to improve performance; designed and managed move of remote customer ISDN system from vacated building to BT Tower; provided technical design and support for international broadcasting convention in Amsterdam; designed and implemented the BS world-wide web servers, both internal and external including the installation of a complex firewall to protect the security of the LAN from unauthorised Internet traffic; designed and implemented a secure UNIX interface to corporate network to allow remote access to corporate systems and finance system based outside London; was primary source of information for BT national security review; wrote the computer security manual for BS.

- · Consultant problem solver for technical, computing and networking problems for BT Broadcast Services, Europe's leading supplier of global terrestrial and satellite services for international television and radio broadcasters with over 400 staff. Creative solutions for bids helped win many high-value contracts.
- \cdot As Special Project Manager I simultaneously managed many infrastructure and customer-facing projects.
- \cdot Implemented several hundred-node remote access secure ISDN systems, including one to win £60m ITV contract. Systems did not fail, saving contractual fines.
- \cdot Devised and managed implementation of first ever BT secure (SSL) web-based customer application. This lowered the cost of providing services by freeing call centre to deal with expanding customer base.
- · Liaised with many external specialist Broadcast technology embedded software suppliers to ensure technical compliance, good working relationships, delivery to timescales and negotiated support contracts. Explained resulting systems to senior managers, users and support people to ensure maximum benefits. Systems have not failed to date, saving massive contractual fines. Proactive communication ensured that short-lived virtual teams could deliver upgrades or enhancements quickly.

3/1992 - 12/1995

BT Broadcast Services

125 Shaftesbury Avenue, London WC2H 8BE

Industry: Telecommunications/Wireless

Systems specialist

Previously dealt with reconfiguration and upgrade of network to FDDI/Switched Ethernet and ATM. Researched and constructed ITV's data network and specified requirements of client server database to provide video network bookings (reducing staff through the automation) and electronic mail system. Awarded Chairman's Award for Quality for project. Constructed network for customer National TV switching system. Examined new technology, liaisons with suppliers. Delivered user and technical documentation. Negotiated corporate support contracts with WordPerfect. Edited documentation for BS5750/ISO9000 registration.

- \cdot Conceptualised technical design of stands at exhibitions and at BT Tower and coordinated many "instant win" customer demonstrations to senior management of companies such as BSkyB and Channel Four.
- · Instigated for BT one of the first UK web servers in May 1995. http://web.archive.org/web/19961229132019/http://www.vbs.bt.co.uk/
- \cdot Managed computing aspects of six large building relocation projects, a total of over 1000 staff movements. On-time relocation to buildings resulted in minimum disruption to business.

3/1992 - 2/1994

BT Broadcast Services

125 Shaftesbury Avenue, London WC2H 8BE

Industry: Telecommunications/Wireless

Network designer

Prior to this I supported users in first and second line role. Analysed new user requirements. Recommended data communications products, databases, email and DTP system. Designed users' magazine. Constructed metropolitan area network. Assimilated knowledge of major PC software packages. Represented team as a Quality Champion

7/1991 - 3/1992

BT Syntegra

Spitfire House, 141 Davigdor Road, Hove BN3 1RE

Industry: IT- Software Systems & Design

Network Administrator

Installed and supported various UNIX, Netware, Windows and Tandem computer systems and integrated them into wide-area TCP/IP.

6/1990 - 7/1991

BT Syntegra

Spitfire House, 141 Davigdor Road, Hove BN3 1RE Industry: IT- Software Systems & Design

Computer technician

Designed and provided office and email applications for development teams with Internet integration.

9/1988 - 6/1990 Kelly Temporary Services Brighton

Industry: Publishing/Broadcasting/Media

DTP operator

Produced, proof-read and designed documents for BT

1/1988 - 12/1989 Personal Computer World London

Industry: All **Author**

Wrote published articles on operating system programming for leading computer publication.

1/1988 - 7/1988 STC Technology Harlow, Essex

Industry: All **Technical author**

Technical librarian on GPS project

1/1988 - 6/1988 Office Angels Central London

Industry: All **Temporary worker**

Various office roles.

9/1996 Technical Training UK-Various-Various

Professional TECHNICAL

EDUCATION:

Computer communications, UNIX for systems administrators, Advanced UNIX system administration, Hands on X25, Introduction to ISDN, Frame relay cell relay and ATM, X400 structure and operation, SNMP, OSS and concert introduction, High-speed networks, Netware 4.0 intensive training, Windows 95, Updating from Netware 3.X to Netware 4.X.

9/1996 BT Management Training UK-V-Various

ProfessionalMANAGEMENT

BT induction, Interpersonal skills, The winning edge, Quality champions, Introduction to management, Time management, QMS awareness, The winning edge II, Presentation skills, Running an effective helpdesk, Finance for non-financial people, Presentation skills, The engineer as a manager, Influence skills, effective management.

3/1993 Novell UK-London-London

Professional

Novell Certified Netware Engineer

12/1988 University of Essex UK-Essex-Colchester

Some College Coursework Completed

Computer Science (unfinished due to financial reasons)

6/1987 Wakefield District Collage UK-West Yorkshire-

Wakefield

'A' Level/Higher

A-level: B Computer Science, General Studies; D Mathematics; E Physics

6/1986 Queen Elizabeth Grammar UK-West Yorkshire-

School Wakefield

Secondary School or equivalent

O-level: A Maths, Physics; B French, Biology, Chemistry, Geography; C English, Engineering Drawing; OA Levels: A Science In Society; C Further Mathematics.

SKILLS: Skill Name Skill Level Last Used/Experience

PHP Expert Currently Used/3 years Currently Used/9 years HTML Expert Currently Used/15 years TCP/IP Expert Currently Used/15 years UNIX system administration Expert Currently Used/10 years Windows administration Expert Currently Used/10 years Currently Used/13 years Microsoft Office Expert SQL Expert X25 4+ years ago/14 years Expert **ISDN** Expert 4+ years ago/13 years broadcast technologies Expert 3 years ago/10 years (MPEG, DVB-T, DVB-S)

Currently Used/14 years

local/wide-area (including TCP/IP, ATM, broadband)

LANGUAGES: Languages Proficiency Level

French Conversational - Advanced

Expert

REFERENCES: Reference Name: Peter Cavanagh

Reference Company: Digital Interactive Television Group Ltd

Reference Title: Director of IT **Phone:** 020 7942 7942

Email: Peter.Cavanagh@ditg.co.uk

Type: Professional

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SUMMARY ^BACK TO TOP

Desired Salary: 60,000.00 GBP Per Year

Current Career Level: Senior Executive (Chairman, MD, CEO)

Years of relevant work

experience:

More than 15 Years

Management Experience: > 5 Years

Project Leadership

Experience:

> 5 Years

Date of Availability: Immediately

Location Status: UK - I am authorised to work in this country for any employer.

Target Job: Target Job Title: Interactive system designer

Alternate Target Job Title: Senior project manager

Desired Job Type: Permanent

Work Load: Full-time

Target Company: Company Size: No Preference

	Category:	Telecommunications
	Industry:	IT- Software Systems & Desigr
Target Locations:	Selected Locations:	UK
	Relocate:	Yes
	Willingness to travel:	Up to 100% travel